

Privacy Policy

Background

The Friars Cliff Residents Association currently handles personal data in compliance with the DPA 2018 and is required to comply with the General Data Protection Regulation (“GDPR”). For the purposes of data protection legislation, the Association is defined as a “data controller” in respect of your personal data.

This notice is to provide you with information as to how the Association uses the data we hold for you as a member and what rights the GDPR gives you in respect of your data.

What is the legal basis for collecting data?

The FCRA collects data to allow us to carry out membership activities under the GDPR legal definition of “Legitimate Interests”

Legitimate interests include processing your membership of the association and maintaining communication. We will not use your data for our legitimate interests if they are overridden by your interests, rights or freedoms.

You can withdraw your consent at any time by contacting the Secretary of the Association. The withdrawal of consent will not affect the processing of personal data carried out before consent was withdrawn.

What data do we hold

Personal Details - Members names, addresses, and email addresses

Usage data – To allow the best possible experience of our website, we will collect and process the parts of our site you visit, the date and duration of your visit, and your approximate geographic location. You may opt out of tracking by setting the ‘Do Not Track’ feature of your browser.

Where does this data come from?

Data from our members comes from them when they choose to join the FCRA, or when they update their details during campaigns to improve or collect email addresses for better communication.

How is your data stored?

Your data is stored within a secure database hosted by the FCRA website and is only accessible by specified officers of the FCRA Committee. The Secretary may also temporarily hold the data during times of data maintenance and cleansing.

Who is your data shared with?

Your data is available to the FCRA Committee.

We do not share your data with any other organisations.

Who is responsible for your data protection?

The FCRA officer responsible is the Chairman

Retention of data

We will hold your personal data for as long as you are a member

Your rights

You will have a number of rights under the GDPR. These include the right to:

- See the data we hold about you
- Request personal data to be amended if it is inaccurate or incomplete
- Request the deletion or removal of personal data

Contacts

If you wish to exercise any of your rights or have concerns about the processing of your data or wish to raise any issues in relation to data protection, please contact the Association at EnquiriesFCRA@gmail.com

If you are unhappy with how your personal data is being handled, you also have the right to make a complaint to the Information Commissioner's Office, an independent body set up to uphold information rights, which will investigate your complaint. Contact details are available at www.ico.org.uk.